



TURISCONIL

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Information : info@turisconil.com

Booking : reserva@turisconil.com

Google maps link:

[TurisConil](#)

Dear Client,

Through the home owner or your travel agent you have reserved a holiday home manager by our staff. The following info is to help make your holiday as pleasant as possible. Our office is in the center of town and is easy to find. Our office staff speak Spanish, English and German.

Our office is open :

Monday to Friday : 10h00-14h00 and 18h00 – 20h00

Outside of the above opening hours we are available on the telephone on workdays from 16h00-18h00 and at the weekends and public holidays from 16h00-20h00

Arrival

Please call in at our office when you arrive. Your holiday booking is available at 16h00. Should you be arriving in Conil outside of our office hours, please advise us directly or through your agent in good time so that there are no delays.

This applies especially to those arriving after 20h00. In this case arrangements must be made beforehand to organise the handing over of your keys at an additional charge of Euros 20 to be paid in cash at key hand-over.

In accordance with the Andalucian holiday property rental law, all guests of age 16 and over need to present Passport or other National Identification Document at arrival as part of the registration process.

Complaints

Although we do our utmost to maintain all holiday homes in good order it is always possible that malfunctions may occur or that something is missing. In this event contact our office. Our service staff can usually solve the problem quickly. Several problems at the same time are solved according to importance. Please note however that on Saturdays, Sundays and public holidays our possibilities may be limited in exceptional cases.

Departure

Your rental price includes final clearing. It would be nice if you could wash your dishes before leaving.

Please put all used linen, towels, etc. on the floor in one corner.

Key must be returned to our office by 11h00.

Assistance

Should you require any help at all, please do not hesitate to contact our staff. As well as providing advice and info we can also arrange excursions and assist in any difficult situation

We wish you a nice holiday ;!!

